

SAMPLE WARRANTY

EXTENDED WARRANTY DOCUMENTATION

Extended Product Warranty

Date: 03/08/2006 Ref No: 123456789
System Installer: KATTCARE INC
Contact Person: Joe Dirt
Project Name: Disney World Center
Project Address: 1234 Sesame Srteet

Kattsafe warrants that for a period of 10 Years from the date of purchase, the product/s are free from all defects in materials or fabrication under normal use. Products included:

Product	Batch No:	Qty
• RL32	13-721	2
• RL35	60-70 DKL	2
• GR31	1234	300 '
•		

Kattsafe products are designed to withstand normal wear and tear but are not indestructible and can be damaged by misuse. This limited warranty does not cover wear and tear, misuse and/or abusive treatment. Misuse may include but is not limited to damage by vehicles, people, falling objects, acts of God, and using the product in any matter contrary to the warnings and instructions included with this product. This warranty does not apply to damage, abuse, misuse, maltreatment, abnormal stress or strain, harsh or adverse treatment, neglect, corrosive or harsh environments and excessive use. This warranty does not apply to systems incorrectly installed, incorrect layout design or work done by a non-accredited Kattsafe installer.

This warranty does not apply to systems that have been installed using non-proprietary equipment. Kattsafe reserves the right to inspect a building prior to issuing of the warranty, and/or to inspect and conduct tests as necessary at any time after a claim is made under this warranty.

Warranty claims must include all details and should be made to Kattsafe within 14 days of the appearance of the defect. Under no circumstances do we accept any liability for consequential loss.

Kattsafe requires this system be checked at least every 12 months by a competent inspector in accordance with relevant OSHA regulations and manufacturers guidelines. Kattsafe Active Fall Restraint or Arrest Products and Systems must be inspected on a 12-month basis (or 6 months for installations subject to harsh conditions). If this inspection is not performed, the warranty is void and all/increased liability will be the responsibility of the customer/end user. A record of periodical testing and recertification tasks must be clearly documented and accompany any claim to ensure claim validation.

TERMS & CONDITIONS

1. All warranty claims must be made in writing within 14 days of the appearance of the defect.
2. Incorrect installation, incorrect layout design or work done by a non-accredited Kattsafe installer will void all warranty rights.
3. Systems that have been installed using non-proprietary equipment will void all warranties.
4. Systems/components that have not been maintained in accordance with manufacturer's and legislative requirements will void warranty.
5. Systems used by incompetent persons or used with non-compatible accessories ie. Harness gear, lanyards, travelers, fall arrestors etc. will void warranty.
6. Systems/components used for purposes other than their intended use will void warranty.
7. General wear and tear are expected and will depend on the frequency of use and is not covered by the manufacturer's warranty.
8. Kattsafe reserves the right to inspect a building prior to issuing of the warranty and/or to inspect and conduct tests as necessary at any time after a claim is made under this warranty.
9. The product is installed in strict accordance with, all Kattsafe installation guidelines/recommendations. Where no standard applies, the product must be installed in strict accordance with the Manufacturer's published installation guidelines current at the time of installation.
10. All components fixed to or used with the product must be manufactured from materials approved by Kattsafe.
11. The product, as supplied, must not at any time come into contact or be coated with an incompatible material.
12. The product must be maintained and documented (every 12 months) in accordance with Kattsafe maintenance guidelines.
13. Product failure partly or wholly due to the following causes are not covered by this warranty:
 - a. Defects attributed to faulty design, method of manufacture or installation of the product.
 - b. Mechanical, chemical, corrosion or other damage sustained during transport, handling, storage, erection or subsequent to erection.
 - c. Attack from chemical or other agents, fumes, liquids, or solids other than direct rain or run-off falling onto the product under warranty.
 - d. Contact with soil, ash, fertilizer, moisture retaining substances, lead or copper and other dissimilar metals, chemical agents, liquid from copper flashings or copper pipes, green or wet timber or treated timber.
 - e. Failure to install, use and maintain the product in accordance with Kattsafe guidelines and applicable industry standards.
 - f. Failure to remove debris and/or allow free drainage of water (including condensation) from all surfaces of the product.
 - g. Failure to replace corroded fasteners.
 - h. Installations subject to salt marine, severe industrial or unusually corrosive environments at any time in the future.
 - i. Accidental or intentional damage by a person or animal beyond the reasonable control of Kattsafe.

- j. Normal weathering which includes normal reduction in colour and natural colour change, this is not covered by the warranty.
 - k. Earthquakes, hurricanes, tornadoes, cyclones, typhoons, gales, lightning, hail, fires, flood and other similarly extreme "acts of God".
 - l. Incorrect installation, accidental damage, abuse, misuse, maltreatment, abnormal stress, or strain, harsh or adverse treatment or neglect of any kind.
14. Subject to statutory obligations, under this Warranty, Kattsafe liability will be limited to Kattsafe's choice of one of the following options:
- a. providing the same material in a quantity sufficient to replace the defective product;
 - b. providing the equivalent material in a quantity sufficient to replace the defective product; the cost of repairing the defective product.
15. Kattsafe shall not be liable for:
- a. labour costs associated with the removal or repair of the defective product, or installation of the replacement product;
 - b. injury to persons, damage to property, loss of income, profit or business, or any other indirect loss arising from or caused in any way by the defective product.
16. Kattsafe reserve the right to inspect a building prior to issuing of the warranty and/or to inspect and conduct tests as necessary at any time after a claim is made under this warranty.
17. This warranty is given in lieu of all other considerations or warranties expressed or implied except to the extent that any statute applicable to this contract prevents the exclusion restrictions or modification of such conditions or warranties.
18. This warranty is also based on 'Extended Warranty' information given by the client.

To the extent permitted by law, this warranty shall be in lieu of any other warranty, express or implied, including but not limited to any implied warranty of merchantability or fitness for a particular purpose. The liability of Kattsafe under this warranty shall be limited solely to repair or replacement of the systems within the warranty period. Kattsafe shall not be liable, under any circumstances, for consequential or incidental damages, including but not limited to personal injury or labor costs. Under no circumstances will Kattsafe be responsible for any expense in connection with any repairs made by anyone other than Kattsafe, the manufacturer, or a Kattsafe professional.

Please note the following exceptions:

- Kattsafe Warning Line Products and Systems 2 Years. (Flags and Cable have a 1year warranty only)
- Kattsafe Fold Down Ladders 2 Years (Any moving parts have a 6month warranty only)
- Kattsafe Steel Weighted Bases have a 2-year warranty only.

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